



Database of social services "We will advise you"

An intelligent search engine for social and health services

The database will facilitate the orientation of clients of social and health services and informal caregivers in the search for optimal services for their needs.

Motivation:

Informal carers are unable to navigate the existing range of services and find it difficult to find a service that meets their needs, even when it is available. Considering the demographic situation of the Czech Republic, it is also certain that similar services will be needed much more in the coming years than today. The capacities of residential services are already insufficient today, therefore the support of informal care appears to be very useful and to some extent timeless. The tool being prepared can ease the situation of informal caregivers by clearly offering them support services they can use, which will be targeted to their situation and the place where they need care.

The search engine identifies their four basic needs and specifies them in the next two steps so that the client or informal caregiver receives a concrete result in the form of a contact for the required service. In addition, the search engine does not assume any knowledge of professional terminology in the field of social and health services on the part of the client, nor does it require that its request specify which field of services (whether health or social) it is concerned with.

Trademark:



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